PRODUCT/SERVICE BULLETIN

ISSUE DATE: February 12, 2003
TO: Service Personnel
FROM: HWH Corporation
RE: Concerning Hose Identification by the print on the hose cover as:
    HWH-02 HP USE 4540-30200 DIE, 4599-FP010 PUSHER
    This hose was used on certain HWH room extension systems.

CONCERNING HOSE IDENTIFIED BY THE PRINT ON THE HOSE COVER AS:
    HWH-02 HP USE 450-30200 DIE, 4599-FP010 PUSHER

We have found that in some cases, if we have a swage leak on an HWH-02 HP hose, cutting off
the existing hose end and swaging a new hose end onto the hose does not solve the problem.

Due to this situation, when an HWH-02 HP hose has a swage leak or any other problem, the
complete hose assembly must be replaced. DO NOT ATTEMPT TO REPAIR THE HOSE.

Identify the hose by the print on the hose cover, not the part number tag at the end of each hose.

Contact HWH Corporation’s Technical Service Department at 877-494-6466 prior to
making any repair or replacing the hose.

Again, this bulletin applies to hose marked: HWH-02 HP USE 4540-30200 DIE, 4599-FP010 PUSHER.

Hose marked: HWH-02 HP USE 4540-3200 DIE, 4599-FP010 PUSHER will be replaced with
hose marked: PARKER PARFLEX PDH-2 1/8 6000 PSI WP-USE 58 SERIES FITTINGS.